Design by Metaphor

Notes sheet

Explore the experience you are designing through your chosen metaphors. An example is included to get you started; redesigning a food delivery service through two different metaphors.

	Metaphor 1 E.g. a swarm of bees	Metaphor 2 E.g. swimming relay team
Tell the metaphor's story	For example, if a food delivery service is like a swarm of bees, a team of worker bees simultane- ously pick up orders and deliver to homes	
Elaborate the triggering concept		For example, the "handover of the baton" could suggest an exchange between the person that delivers the food and the person ordering the food. What if someone drops the baton?
Look for new meanings for the concept		For example, the "handover of the baton" concept could be interpreted as a symbolic gesture rather than a physical exchange
Elaborate assumptions	For example, the swarm of bees metaphor highlights cooperative, parallel approaches to working together to create something	For example, the swimming relay team metaphor highlights linear, sequential approaches to achieving a time-based goal
Identify the unused part of the metaphor	For example, what happens when the Queen bee dies?	